

SNAP PCF SEND Survey Report March 2022 - Our report reflects 498 voices from parents and carers about their lived experience with a child or young person with Special Educational Needs Disability (SEND) who live in Central Bedfordshire. The SNAP Parent Carer Forum (SNAP PCF) SEND Survey measures parents and carers' satisfaction with the services they and their children access within Education, Health, and Social Care. This SEND Survey compares data to the previous SEND Survey we carried out in November 2020 which received 636 family responses.

We have shared our report and met with Central Bedfordshire Council and the BLMK Clinical Commissioning Group and will continue to work with them on improving SEND services for our families. Please see their response to our report below

"Sarah Ferguson, Deputy Director of Children's Services and Anne Murray Chief Nurse, BLMK Clinical Commissioning Group said:

Thank you to everyone who took the time to complete the SNAP Parent Carer Forum survey. The views of parent carers about the services they receive are extremely important to us in helping to shape practice and the future delivery of services.

We know the improvements we are seeking to make take time to deliver, and we are disappointed that parents are not seeing a difference yet. We are committed to improving the outcomes of children and young people with SEND and their families and have made extensive changes over the last couple of years. Although progress against the Written Statement of Action has been made, we know that there is more to do, and we will continue to use parent feedback to ensure service improvements are based on the lived experiences and impact of changes on the lives of children and young people with SEND.

We will be reviewing the recommendations made in the report as a partnership, working closely with SNAP to co-produce a clear plan of action which we will publish by the end of May 2022. The action plan will contain information on how we intend to address the issues that have been raised, along with timescales and how we will measure the impact of the changes made in response to the feedback from the survey."